

OUR DEALINGS WITH YOUR DATA AND YOUR RIGHTS

Information about the collection of personal data pursuant to Articles 13, 14 and 21 of the General Data Protection Regulation (GDPR)

PRIVACY NOTICE FOR CLAIM HOLDERS

Information about data protection in accordance with the EU General Data Protection Regulation (GDPR) for claimants of BLG LOGISTICS GROUP AG & Co. KG

In order to process the claims you have made, you have provided us or an affiliate of BLG LOGISTICS GROUP AG & Co. KG your personal data. We would like to inform you below the processing of your data in accordance with Art. 13 and Art. 14 of the General Data Protection Regulation (GDPR). You can find a list of our affiliates **here**.

Identity of the controller:

BLG LOGISTICS GROUP AG & CO. KG
Präsident-Kennedy-Platz 1, 28203 Bremen
Phone: 021-398-01
E-Mail: datenschutz@blg.de

Responsible data protection officer:

Jörg Hagen
Violetsweg 6a, 30989 Gehrden
Phone: 05108-9090112
E-Mail: hagen@jhcon.de

Processing purposes, legal basis and legitimate interest

Data processing is carried out for the purpose of and also within the scope of examining the claims you have made and, depending on the result of the examination, for the settlement of the claims or for legal defense.

The legal basis is Art. 6, para. 1 lit. f GDPR (legitimate interest). Our legitimate interest results from the stated purpose. The examination and processing of the claim raised requires, in particular, the maintenance of a claim file that includes all relevant information and documents that are important for the assessment of the factual and legal situation.

Insofar as – in particular in the case of personal injury – special categories of personal data (e.g. health data) within the meaning of Art. 9 GDPR are processed, the legal basis is Art. 9 (2) lit. f GDPR (assertion, exercise or defense of legal claims).

If we process data for which the law requires consent for data collection, we obtain this consent from you separately (e.g. in the context of processing personal injury the release of confidentiality for medical reports to be requested).

Obligation to provide your data

According to the general rules of civil law, you must state and prove the prerequisites for the claims. The provision of your data is therefore a prerequisite for the examination of your claim

and the further processing of the matter. If you do not present, substantiate and prove your claim sufficiently, it cannot be granted.

Origin of the data/categories of personal data

As a general rule, we collect your personal data directly from you.

However, depending on the individual circumstance of the case, we may also receive your data from third parties (e.g. via our affiliates, our employees, through witnesses, other parties involved, authorities, from court and investigation files, via other insurers). In this context, we receive your name, contact data, contract data if applicable, data on your vehicle, your date of birth if applicable, health data in the case of personal injury (e.g. medical certificates) as well as the necessary information on the facts of the case and the amount of the loss (e.g. invoice receipts, expert reports).

Receiver

If this is necessary to process the claim, we will transmit your data to the following categories of recipients: experts, witnesses, credit agencies, service providers, health insurance companies, courts, authorities, lawyers, insurers).

We also transmit your data to the Haftpflichtschadenausgleich der Deutschen Großstädte (HADG), which provides us with coverage in the event of claims. You will find information about the collection of data from the HADG on their website www.ksa-hadg.de in German language. Upon request, we will also send you the HADG's instructions in paper form. Data will not be transferred to third country or international organizations.

Duration of storage

The duration of storage depends on how long your data is needed for processing.

Among other things, the statutory limitation rules and, if applicable, statutory storage periods must be observed. After expiration of the storage period to be determined thereafter, your data will be deleted.

General right of the data subject

You have the following rights according to Art. 15 to 22 GDPR if the legal requirements are met: right to information, correction, deletion, restriction of processing, right to data portability. In addition, you have the right to object to processing based solely on Art. 6 para. 1, lit. f GDPR in accordance with Art. 21 GDPR.

Right to withdraw consent

If the data processing in an individual case is based on your express consent, you can withdraw this consent at any time in accordance with Art. 7 para. 3 sentence 1 DSGVO. The withdrawal of consent does not affect the lawfulness of the processing carried out on the basis of the consent until the withdrawal.

Right to complain to a supervisory authority

Pursuant to Art. 77 DSGVO, you have the right to lodge a complaint to a supervisory authority if you consider that the processing of your personal data is not lawful. The identity and address of the supervisory responsible for us, depending on the concerned federal state – according to the respective registered office of our affiliates – are:

State Commissioner for Data Protection and Freedom of Information Bremen

Arndtstraße 1, 27570 Bremerhaven
Phone: 0471 596-2010 / 0421 361-2010
Fax: 0421 496-18495
E-Mail: office@datenschutz.bremen.de

State Commissioner for Data Protection and Freedom of Information Hamburg

Ludwig-Erhard-Str 22, 20459 Hamburg
Phone: 040 / 428 54 – 4040
Fax: 040 / 428 54 - 4000
E-Mail: mailbox@datenschutz.hamburg.de

State Commissioner for Data Protection and Freedom of Information Thuringia

Häßlerstrasse 8, 99096 Erfurt
Phone: 03 61 / 57 311 29 00
Fax: 03 61 / 57 311 29 04
E-Mail: poststelle@datenschutz.thueringen.de

State Commissioner for Data Protection and Freedom of Information Lower Saxony

Prinzenstraße 5, 30159 Hannover
Phone: +49 511 120-4500
Fax: +49 511 120-4599
E-Mail: poststelle@lfd.niedersachsen.de

State Commissioner for Data Protection and Freedom of Information Bavaria

Wagmüllerstraße 18, 80538 München
Phone: 089 212672-0
Fax: 089 212672-50
E-Mail: poststelle@datenschutz-bayern.de

State Commissioner for Data Protection and Freedom of Information North Rhine-Westphalia

Kavalleriestr. 2 - 4, 40213 Düsseldorf
Phone: 0211/38424-0
Fax: 0211/38424-10
E-Mail: poststelle@ldi.nrw.de

State Commissioner for Data Protection and Freedom of Information Brandenburg

Stahnsdorfer Damm 77, 14532 Kleinmachnow

Telefon: 033203/356-0

Fax: 033203/356-49

E-Mail: Poststelle@LDA.Brandenburg.de